

USER GUIDE TB-9057 770004 / 770005 CHARGED PLATE ANALYZER



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Thank you for buying an SCS instrument. This instrument has been designed and built to high standards to give you years of trouble-free service.

If you have any questions, please feel free to contact your SCS Representative at:

Write:	SCS 926 Industrial Drive Sanford, NC 27332
Telephone:	(919) 718-0000
Website:	StaticControl.com
E-Mail:	Service@StaticControl.com

We welcome any comments or suggestions you may have relative to the operation, performance, and/or quality of this product.

The SCS Charged Plate Analyzer is available in two models:

ltem	Included Power Cord
770004	North America
770005	None (must be purchased separately)

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Safety

Review the following safety precautions to maintain safety and prevent damage to the instrument or equipment connected to it.

The safety features of this instrument may be ineffective if the equipment is not operated in the manner stated in this manual.

Refer all maintenance procedures to qualified personnel.

Safety Precautions

Power

Observe polarity of connections and use appropriate battery eliminator ratings for voltage and current.

Avoid Electric Overload

To avoid electric shock or fire hazard, do not apply a voltage to a terminal that is outside the range specified for that terminal.

Avoid Electric Shock

To avoid electric shock, do not touch the charged-plate while the instrument is on.

Do Not Operate Without Covers

To avoid electric shock or fire hazard, do not operate this instrument with the covers removed.

Fuses

There are no user serviceable fuses inside this unit. Please refer all problems to SCS Customer Service.

Safety Precautions (cont.)

Indoor Use Only

This instrument is intended for indoor use only.

Do Not Operate in Wet or Damp Conditions

To avoid electric shock, do not operate this instrument in wet or damp conditions.

Do Not Operate in an Explosive Environment

To avoid injury or fire hazard, do not operate this instrument in an explosive environment.

Product Protection Precautions

Use the Proper Power Source

Do not operate this instrument from a power source that is different than the voltage specified on the serial number tag.

Provide Proper Ventilation

To prevent the instrument from overheating, provide proper ventilation.

Do Not Operate with Suspected Failures

If you suspect there is damage to this instrument, have it inspected by qualified personnel.

Safety Terms and Symbols

Terms in the Manual

These terms may appear in this manual:

Warning: Warning statements identify conditions or practices that could result in injury or loss of life.

Caution: Caution statements identify conditions or practices that could result in damage to this product or other equipment.

Symbols on the Product

These symbols may appear on the instrument:



Warning, risk of electric shock



Caution, refer to Operator's Manual

CAT I Installation category I (overvoltage category): Classification for the operation of a unit using voltage systems or circuits with required standardized limits for transient voltages. Category I pertains to voltages supplied at the peripheral level, with smaller tolerances for transient voltages as specified by the Low-Voltage Safety standard (EN 61010-1).

C C This symbol refers to the compliance of the equipment to the European Council (E.C.) standards.

Safety Precautions for the Charged Plate Analyzer

Please observe the following safety precautions when checking connections or providing maintenance procedures on the Charged Plate Analyzer:

- 1. Refer all maintenance procedures to qualified personnel.
- **2.** Prior to performing maintenance procedures, turn off the Charged Plate Analyzer and disconnect the battery charger/eliminator from its power source. Failure to observe this precaution could result in an electrical shock.
- **3.** Allow a cool-down period to reduce the danger of burns from heated parts such as transistors and heat sinks.
- **4.** This instrument incorporates a rechargeable 7.2 V battery pack. Do not substitute a non-rechargeable battery because risk of fire or explosion could result. Please contact SCS or an authorized service organization for battery replacement information.

Please go to our website: <u>StaticControl.com</u> for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.

Preface

This manual provides user information for the Charged Plate Analyzer and contains the following chapters and appendixes:

- *Introduction* contains a brief product description and describes an incoming confidence test for the unit.
- Installation contains initial setup information for the Charged Plate Analyzer.
- **Operation** contains a description of the product's features and a detailed explanation of proper operating procedures.
- **Specifications** states the requirements, behavior, and performance of the instrument in a concise format.
- *Maintenance* contains proper care and preventative maintenance guidelines for the instrument.
- **Appendix A:** Accessories describes other products that are useful with the Charged Plate Analyzer.
- *Appendix B: Warranty Statement* describes terms and conditions of the SCS Warranty Statement.
- Appendix C: Sales & Service contains SCS contact information. (Please go to our website: StaticControl.com for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.)

Section I Introduction



Danger: SCS high-voltage generating equipment, including SCS amplifiers and supplies are not designed, rated, or qualified to be operated in an environment or atmosphere which contains combustible or explosive materials or gases which may be ignited by electrical discharges.

This manual provides instructions to install and operate the Charged Plate Analyzer. We recommend you take the time to read this manual to take full advantage of the features and benefits of the instrument.

General Information

The Charged Plate Analyzer is designed to provide quantitative and accurate measurements for a variety of air ionization tests in any location. The OUTPUT MONITOR connector on the rear panel is a buffered output providing a low-voltage replica of the voltage on the ion collecting plate.

The Charged Plate Analyzer employs a revolutionary new charged-plate monitor design that utilizes an ultra-high-impedance high-voltage follower to monitor the ion collecting plate voltage. This technique provides very high accuracy and virtually infinite impedance loading of the plate, while allowing the ion collecting plate to be charged and monitored through the same small-diameter connection.

This technique also makes the measurement capacitance independent of the physical size and shape of the ion collecting plate. Therefore, the size and shape of an ion collecting plate, as well as the measurement capacitance, may be customer specified to match a particular ESD-sensitive device within a manufacturing process, or it may be made to conform to the ESD Association Standard ANSI/ESD-STM3.1.

Modes of Operation

The Charged Plate Analyzer features three primary modes of operation: a negative (-) decay mode, a positive (+) decay mode, and a float mode. Decay mode START and STOP voltages are easy to program.

Use for Product Qualification and Compliance Verification testing of Ionizers per ANSI/ESD S20.20 testing per ANSI/ESD STM3.1 and ESD TR53. Use Decay mode to measure Discharge Times; the required limit is to be determined by the user. Use the Float Mode to determine the ionizer's offset voltage; the Offset Voltage required limit per ANSI/ESD S20.20 is ±35 volts.

For DECAY mode operation, the ion collecting plate is pre-charged, either positively or negatively, to a level above the programmed START voltage. The time required to discharge the ion collecting plate from the programmed START voltage to the programmed STOP voltage is measured by the Charged Plate Analyzer. The discharge is due to 'incident ion flow' on the ion collecting plate.



Warning: Hazardous voltages may be present on ion plate during Decay mode operation.

For the FLOAT mode operation, the plate is initially discharged to zero and then allowed to float to the voltage level dictated by 'incident ion flow' on the ion collecting plate.

The simplicity of the design of the Charged Plate Analyzer makes it very reliable and completely portable. The Charged Plate Analyzer is powered by a rechargeable battery (supplied) that offers 8 hours of operation from a full charge. The unit can also be operated from a line supply using a battery eliminator/charger.

Caution: This instrument incorporates a rechargeable 7.2 V battery pack. Do not substitute a non-rechargeable battery because risk of fire or explosion could result. Please contact SCS or an authorized service organization for battery replacement information.

Incoming Inspection

Visually inspect the instrument for physical damage such as dents, nicks, scratches, broken fittings, etc. External damage may indicate more serious damage has occurred within the instrument. In the event of damage, contact SCS Customer Service. Attempts to operate a damaged instrument may cause permanent damage to the instrument.

Incoming Confidence Test

The Charged Plate Analyzer undergoes extensive checks and adjustments at the factory, and no initial calibration should be required. However, you may wish to perform an incoming confidence test as part of the incoming inspection on the instrument. An incoming confidence test of this nature is intended to confirm that the instrument was not damaged in transit.

We recommend that you familiarize yourself with the information in Section II and Section III before performing this test.

Placing a charged object near the ion collecting plate while the instrument is in the DECAY mode and measuring the decay time of the object would constitute a reasonable incoming confidence test. A simple source for a charged object is an ordinary pocket comb or a hard plastic screw driver. A pocket comb drawn through the hair will usually produce a negative charge on the comb. A hard plastic handle of a screw driver brushed against a pant leg will usually produce a positive charge on the handle of the screw driver.

Warning: Do not turn on the Charged Plate Analyzer until instructed to do so. To do so before the appropriate point in time could result in an electrical shock and/or damage to the instrument.

- 1. Ensure the power is OFF.
- 2. Connect the ion collecting plate to the ION COLLECTING PLATE connector on the rear panel.
- Connect the GROUND jack to earth ground using the banana-alligator cable provided.
- 4. Place the MODE switch in the +DECAY position.
- 5. Turn on the power.
- 6. Momentarily press down on the TEST/RESET switch.
- Move a negatively charged object (pocket comb) towards the ion collecting plate until the value indicated on the PLATE VOLTAGE display decreases below the programmed decay start voltage.

The decay timer will start when the plate voltage passes the programmed decay start voltage.

Note: The decay start voltage is factory programmed for 1000 V. (See 'Programming the START voltage' on page III-4 for information on changing the decay start voltage.)

Incoming Confidence Test (cont.)

8. Continue to move the negatively charged object towards the ion collecting plate until the value indicated on the PLATE VOLTAGE display passes through the programmed decay stop voltage.

Note: The decay stop voltage is factory programmed for 100 V. (See 'Programming the STOP voltage' on page III-5 for information on changing the decay stop voltage.)

At the programmed stop voltage the decay timer will stop and the decay time will be indicated on the DECAY TIME display.

This completes the incoming confidence test. Turn OFF the Charged Plate Analyzer.

Section II Installation

Mounting

The Charged Plate Analyzer is designed to be operated as a portable bench top instrument. There are no special mounting requirements.

Battery Operation

Initially charge the Charged Plate Analyzer for 3 hours before operating the instrument. The FULL CHARGE indicator will illuminate when the battery is fully charged.

The Charged Plate Analyzer will operate for at least 8 hours with a full charge.

The LOW BATTERY indicator will illuminate when the battery is approximately 30 minutes from total discharge.



Caution: This instrument incorporates a rechargeable 7.2 V battery pack. Do not substitute a non-rechargeable battery because risk of fire or explosion could result. Please contact SCS or an authorized service organization for battery replacement information.

Battery Charger/Eliminator Connection

The Charged Plate Analyzer is designed to be battery operated or operated while connected to a line voltage source. A battery charger/eliminator is available for all nominal line voltages.

- 1. Ensure the power is OFF.
- 2. Plug the battery charger/eliminator to the CHARGER receptacle on the rear panel.
- 3. Plug the free end of the AC line cord into the power source.



Figure 2-1: Battery Charger/Eliminator connector polarity.

Initial Setup Connections

Before operating the Charged Plate Analyzer, the following connections should be made:

Ground Connection

The Charged Plate Analyzer must be connected to a solid ground reference to ensure accurate and repeatable measurements. All voltage measurements will be made with respect to this ground reference point. The power to the unit should be OFF when connecting the ground on the rear panel of the unit to a ground reference.

Ion Collecting Plate Connection



Ensure that the power to the unit is OFF when connecting the plate cable to the ION COLLECTING PLATE receptacle on the rear panel.



Note: Hazardous voltages may exist in the plate receptacle if the power to the unit is ON. See warning below under OUTPUT MONITOR CONNECTION.

Output Monitor Connection



Warning: Exercise extreme caution while connecting a BNC connector cable to the OUTPUT MONITOR BNC receptacle. Do not confuse the OUTPUT MONITOR BNC cable connector for the ION PLATE BNC cable connector. Inserting the OUTPUT MONITOR connector into the ION PLATE connector could deliver a voltage of 1100 volts to the BNC shell.

The OUTPUT MONITOR connector on the rear panel is a buffered output providing a low-voltage replica of the voltage on the ion collecting plate.

The voltage at this output represents 1/200th the voltage on the ion collecting plate. Connect a monitoring device, such as an oscilloscope, to this connector to monitor the voltage on the ion collecting plate. The signal at this connector can also be used as a feedback signal in a closed-loop system.

Section III Operation

Front Panel Features

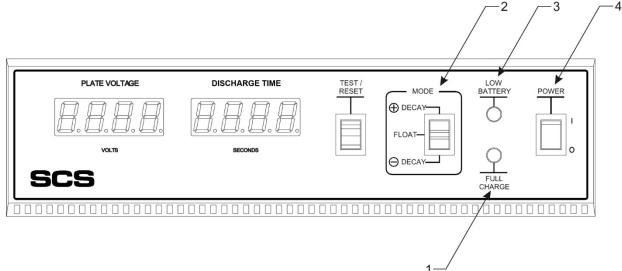


Figure 3-1: Front Panel Features

1. *FULL CHARGE Indicator:* This indicator will illuminate when the battery is fully charged. At least 8 hours of operation can be expected from a fully charged battery.



- 2. *MODE Switch:* This switch selects either the (+) DECAY, the (-) DECAY or the FLOAT mode of operation. This switch is also used in combination with the TEST/RESET switch to program the start and stop voltages.
- **3.** *LOW BATTERY Indicator:* This indicator will illuminate when the battery is approximately 30 minutes from being fully discharged.
- 4. **POWER Switch:** This switch turns the power ON and OFF and may enable initial high-voltage to the plate.



Warning: The Charged Plate Analyzer is battery operated and highvoltage may be present at the ion collecting plate or ion plate connector whether or not the battery charger/eliminator is connected to the rear panel when the POWER switch is ON.

Front Panel Features (cont.)

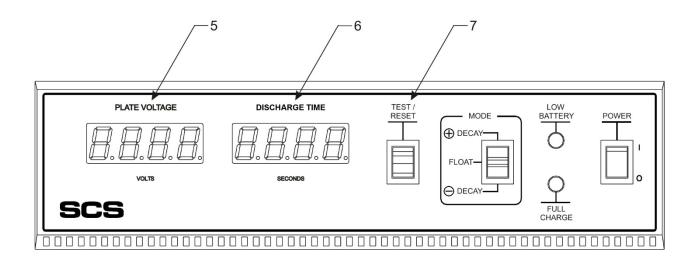


Figure 3-2: Front Panel Features (cont.)

- 5. *PLATE VOLTAGE Display:* This digital display indicates the plate voltage in volts.
- 6. **DECAY TIME Display:** This digital display indicates the time in seconds for the ion collecting plate to discharge from the programmed START voltage to the programmed STOP voltage.
- TEST/RESET Switch: This switch sets the plate voltage to greater than the programmed START voltage when the instrument is in the (+) DECAY or

(-) DECAY mode. This switch sets the plate voltage to 0 volts when the instrument is in the FLOAT mode.

This switch is also used in combination with the MODE switch to program the START and STOP voltages.

Rear Panel Features

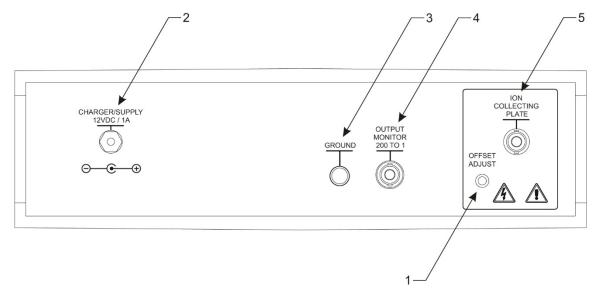


Figure 3-3: Rear Panel Features

- 1. **OFFSET ADJUST:** This adjustment minimizes plate voltage drift. The calibration is factory set and should not need adjustment.
- 2. CHARGER/SUPPLY Receptacle: This receptacle is for connection of the battery eliminator/charger.
- 3. GROUND Jack: This banana jack is for connection to a ground reference point.
- 4. **OUTPUT MONITOR Connector:** This BNC provides a buffered, low-voltage replica of the voltage on the ion collecting plate. The voltage at this output is 1/200th of the voltage on the ion collecting plate.



Warning: Exercise extreme caution while connecting a BNC connector cable to the OUTPUT MONITOR BNC receptacle. Do not confuse the OUTPUT MONITOR BNC cable connector for the ION PLATE BNC cable connector. Inserting the OUTPUT MONITOR connector into the ION PLATE connector could deliver a voltage of 1100 volts to the BNC shell.

5. *ION COLLECTING PLATE Receptacle:* This BNC receptacle is for connection of the ion collecting plate.



Warning: The Charged Plate Analyzer is battery operated and high-voltage may be present at the ion collecting plate or ion plate connector whether or not the battery charger/eliminator is connected to the rear panel when the POWER switch is ON.

FLOAT Mode Operation

In the FLOAT mode, the Charged Plate Analyzer monitors the voltage on the plate caused by air ion imbalance.

- 1. Place the ion collecting plate in the area to be monitored.
- **2.** Place the MODE switch in the FLOAT mode.
- **3.** Press down and release the TEST/RESET switch to apply 0 volts to the plate. Upon releasing the TEST/RESET switch, the plate will "float" to a voltage as dictated by air ion imbalances.

DECAY Mode Operation

In the positive (+) DECAY and negative (-) DECAY modes, the Charged Plate Analyzer monitors the time taken for the ion collecting plate to decay from the programmed START voltage to the programmed STOP voltage.

- **1.** Place the ion collecting plate in the area to be monitored.
- **2.** Place the MODE switch in either the positive (+) DECAY or negative (-) DECAY mode:

In the positive (+) DECAY mode the ion collecting plate is charged to a positive voltage. In the negative (-) DECAY mode the ion collecting plate is charged to a negative voltage.

3. Press and release the TEST/RESET switch.

The ion collecting plate will charge to a value slightly greater than the programmed START voltage. The decay timer will start when the plate voltage reaches the programmed START voltage. The decay timer will stop when the plate voltage reaches the programmed STOP voltage.

Programming Operation

The Charged Plate Analyzer can be operated in any one of three modes, the (+) DECAY mode, the (-) DECAY mode, and the FLOAT mode.

Note: When the instrument is first turned on, it will indicate the revision level of the program in the DECAY TIME display. The unit will also flash the (previously) programmed START voltage in the PLATE VOLTAGE display and the (previously) programmed STOP voltage in the DECAY TIME display. The START and STOP voltages are initially factory set to 1000 V and 100 V, respectively.

Programming the START voltage

- 1. Ensure the power is OFF.
- 2. Place the MODE switch to the FLOAT position.
- **3.** Press and hold down the TEST/RESET switch. Keep the switch down when turning ON the POWER switch.
- **4.** After the POWER switch is turned on, the letter 'S', representing START voltage, appears in the PLATE VOLTAGE display.
- 5. Release the TEST/RESET switch. The DECAY TIME display will indicate the present START voltage.
- 6. Place the MODE switch in the positive (+) DECAY position to increase the START voltage. The START voltage will automatically *increase* in 1 volt increments.

Place the MODE switch in the negative (-) DECAY position to decrease the START voltage. The START voltage will automatically *decrease* in 1 volt increments. Select the voltage value desired for testing. When the desired START voltage parameter is obtained, place the MODE switch in the FLOAT position.

Note: The START voltage cannot be set above 1000 V or below the programmed STOP voltage

Programming Operation (cont.)

Programming the STOP voltage

- 1. After the START voltage has been programmed, press and hold down the TEST/RESET switch. The letter "E", representing "END" (STOP) voltage, appears in the PLATE VOLTAGE display.
- 2. Release the TEST/RESET switch. The DECAY TIME display will indicate the present STOP voltage.
- **3.** Place the MODE switch in the positive (+) DECAY position to increase the STOP voltage. The STOP voltage will automatically *increase* in 1 volt increments.

Place the MODE switch in the negative (-) DECAY position to decrease the STOP voltage. The STOP voltage will automatically *decrease* in 1 volt increments. Select the voltage parameter desired for testing. When the desired START voltage is obtained, place the MODE switch in the FLOAT position

Note: The STOP voltage cannot be set above the programmed START voltage or below 0 V.

4. Press and hold down the TEST/RESET switch. The letter "P", representing 'PROGRAM', appears in the PLATE VOLTAGE display.

Release the TEST/RESET switch. The Charged Plate Analyzer stores the new settings for START and STOP voltages and resets itself to begin testing for the newly chosen parameters.

The Charged Plate Analyzer will display the 'revision level' of the command program and then will flash the new START voltage in the PLATE VOLTAGE display and the new STOP voltage in the DECAY TIME display. The unit will then go into the normal operating mode as set by the MODE switch.

Monitoring the Plate Voltage using the Output Monitor

The OUTPUT MONITOR receptacle provides a low-voltage replica of the plate voltage. The OUTPUT MONITOR voltage is 1/200th of the plate voltage. The OUTPUT MONITOR can be connected to an oscilloscope for visual representation of the ion tests.

For example, if the plate voltage is 500 V, the voltage at the OUTPUT MONITOR receptacle would be:

500 V x 1 V/200 V = 2.5 V

DANGER: This instrument is not rated for use in an explosive environment. DO NOT use it an explosive environment or an explosion may result.

PERFORMANCE

Monitored Voltage Range	0 to ±1100 V DC or peak AC.
Small Signal Bandwidth (-3 dB)	DC to 1 kHz (measured at 20 V p-p).
Large Signal Bandwidth	DC to 10 Hz (measured at 2000 V p-p).
Zero Stability (referred to plate voltage)	
Drift with Time (no incident ion flow)	Less than 6 V/minute.
Drift with Temperature	Less than 10 mV/°C, noncumulative.
Decay Mode Thresholds Start Voltage	Programmable from 1 to ±1000 V in 1 V increments.
Start Accuracy	Within ±1 V of programmed start voltage.

PERFORMANCE (cont.) **Decay Mode Thresholds (cont.) Stop Voltage** Programmable from 0 to ±999 V in 1 V increments. Stop Accuracy Within ±1 V of programmed stop voltage. **Plate Self-Discharge** Less than 12 V/minute. (unpolarized) **FEATURES** Power On/Off A two-position rocker switch. **Test/Reset Control** A momentary toggle switch used in conjunction with the Mode Select Switch to program the START and STOP voltages. +Decay and -Decay Modes Set the plate voltage to a value greater than the programmed start voltage and reset the decay timer to zero. **Float Mode** Sets the plate voltage to 0 V ±2 V. Voltage Monitor Output A BNC providing a low voltage replica of the plate voltage. Scale Factor 1/200th of the plate voltage. **DC Accuracy** Better than 0.1% of full scale. **Offset Voltage** Less than ±10 mV. Less than 10 mV rms (measured using **Output Noise** the true rms feature of the Hewlett Packard Model 34401A digital multimeter). **Output Impedance** Less than 0.1 ohm.

FEATURES (cont.)	
Plate Voltage Digital Panel Meter	3 ½ digit red LED display.
Range	0 to ±1100 V.
Resolution	1 volt.
Accuracy	Better than 0.1% of full scale, ±1 count.
Decay Time Digital Panel Meter	4-digit red LED display.
Range	0 to 9999 seconds.
Resolution	0.1 seconds, from 0 to 999.9 seconds; 1 second, from 1000 to 9999 seconds. (The display will indicate "" when the decay time exceeds 9999 seconds.)
Ion Collector Plate	
Standard Option	Meets ESD Association Standard ANSI/ESD-STM3.1 requirements for:
Dimensions	15.3 cm x 15.3 cm square, (6² x 6² square).
Capacitance	20 pF ±2 pF.
Non-standard Option	
Dimensions	Specify when ordering.
Capacitance	Specify when ordering.
Mode Select	A three-position toggle switch that selects the +Decay, the -Decay, or the Float mode of operation. This switch is also used in combination with the Test/Reset Control switch to program the start and stop voltages.

GENERAL

Power Requirements Battery Eliminator/Charger Optionally available for all nominal line voltages. Contract SCS or an authorized service organization for more information. NOTE: If line impulses exceed 500 V when using the battery eliminator/charger, the unit may reset and require operator assistance Θ (Π) **Specifications Output Connector** 2.1 mm DC power plug. **Output Voltage** 12 to 14 V DC.

Output Current 1 A. Rechargeable battery supplied. **Battery Operation Operating Time** 8 hours with full charge. **Recharge Time** 3 hours to full charge. Other Low battery indicator. Full charge indicator. **Operating Conditions** 5 °C to 35 °C. **Temperature Relative Humidity** To 80%, noncondensing.

MECHANICAL

Instrument Dimensions	83 mm H x 318 mm W x 280 mm D (3.25" H x 12.5" W x 11" D).
Instrument Weight	2 kg (4.4 lb).
Voltage Monitor Connector	BNC coaxial connector. (3 meter length, maximum.)
Ground Receptacle	Banana jack.
Battery Eliminator/ Charger Receptacle	2.1 mm DC power plug.
Cable from Instrument to Floating Plate	Coaxial type.
Diameter	4.95 mm (0.195") or 2.6 mm (0.102").
Length	3 m (10 ft), nominal.

Certification and Compliance

Certification	SCS certifies that each Charged Plate Analyzer is tested and calibrated to specifications using measurement equipment traceable to the National Institute of Standards and Technology or traceable to consensus standards. A Certificate of Calibration accompanies each instrument when it is shipped from the factory.
Low Voltage Safety Compliance	EN 61010-1
Overvoltage Category	CAT I: Peripheral level outputs (less than 60 volts).
Pollution Category	Degree 1: Operate in environments where no pollution or only dry, nonconductive pollution occurs.

Safety Precautions for the Charged Plate Analyzer

Please observe the following safety precautions when checking connections or providing maintenance procedures on the Charged Plate Analyzer:

- 1. Refer all maintenance procedures to qualified personnel.
- 2. Prior to performing maintenance procedures, turn off the Charged Plate Analyzer and disconnect the battery charger/eliminator from its power source. Failure to observe this precaution could result in an electrical shock.
- **3.** Allow a cool-down period to reduce the danger of burns from heated parts such as transistors and heat sinks.
- 4. This instrument incorporates a rechargeable 7.2 V battery pack which is not user serviceable. Do not substitute a non-rechargeable battery because risk of fire or explosion could result. Please contact SCS or an authorized service organization for battery replacement information.

Please go to our website: <u>StaticControl.com</u> for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.

Battery Pack Maintenance

The Charged Plate Analyzer is equipped with a rechargeable battery pack. Periodic cycling (complete charge and discharge) of the battery pack is required in order to maximize the life and capacity of the battery pack. SCS recommends cycling the battery pack at least once a month. Cycling of the battery pack can be accomplished by following the procedure below.

- 1) Plug the battery eliminator/charger into the Charged Plate Analyzer.
- 2) Charge the battery pack until the "Full Charge" indicator on the Charged Plate Analyzer is illuminated.
- 3) Remove the charger from the Charged Plate Analyzer.
- 4) Turn the power to the Charged Plate Analyzer on.

Battery Pack Maintenance (cont.)

- 5) Leave the Charged Plate Analyzer "ON" for more than 12 hrs.
- 6) Plug the battery eliminator/charger into the Charged Plate Analyzer.
- 7) Charge the battery pack until the "Full Charge" indicator on the Charged Plate Analyzer is illuminated.
- 8) Cycling is completed.

Note: An apparent loss of capacity for the battery pack ("Memory Effect") might be noticed if the battery pack is left on *charge*, for a long period of time. This effect can be reversed by cycling the battery pack 1-3 times.

Preventative Maintenance

Preventative maintenance consists of inspecting and cleaning the instrument. Preventative maintenance performed on a regular basis may prevent instrument failure and improve reliability.

INSPECTION: Visually inspect the instrument for loose or damaged controls and connectors or other undesirable conditions.

CLEANING: Clean the Charged Plate Analyzer as operating conditions require.

Clean the exterior of the instrument with a damp cloth. The use of solvents may damage the finish or plastic components. A small brush is effective in removing dirt from the front and rear panel controls and connectors.

Customer Service Assistance

In the event that you require assistance on a maintenance item, direct your request for assistance to SCS Customer Service. Please go to our website: <u>StaticControl.com</u> for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.

Telephone assistance is usually effective for obtaining additional maintenance information which is beyond the scope of this manual. Troubleshooting advice which is given over the telephone may be useful for solving the simpler malfunctions or confirming that the system should be returned to the factory.

Service Information

Note: The warranty is voided if the instrument is serviced within the warranty period by anyone other than SCS.

In the event of a malfunction, and the instrument must be returned for repair:

- 1. Notify SCS Customer Service, giving full details about the difficulty, including the model number and serial number of the instrument. Customer Service will issue a return authorization number.
- **2.** Forward the instrument (prepaid), with the return authorization number prominently displayed on the shipping container and the packing list, to SCS.

Please go to our website: <u>StaticControl.com</u> for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.

LIMITED WARRANTY & F.O.B. Point SATISFACTION GUARANTEED

WE GUARANTEE YOU WILL BE SATISFIED WITH OUR PRODUCTS. We have always had a policy of replacement or refund if you are not satisfied. SCS wants you to be satisfied with each product we produce. We make every effort to see to it that our products are of the highest quality and meet all appropriate recognized industry standards. Since we cannot guarantee that all products are applicable to all situations and that the data we provide from many sources is reliable and accurate for all situations, our lawyers want you to know that ...

All statements, technical data, and recommendations contained herein are based upon tests we believe to be reliable. However, the accuracy or completeness thereof is not guaranteed. The proper and correct application of products and data is the responsibility of the user. The following is made in lieu of all warranties, expressed or implied:

SCS's only obligation shall be to replace such quantity of the product proved to be defective. SCS shall not be liable for any injury, loss, or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, users shall determine the suitability of the product for their intended use, and users assume all risk and liability whatsoever in connection therewith. No statement or recommendation not contained herein shall have any force or effect

unless embodied in a written agreement signed by authorized officers of Desco Industries, Inc.

Limited Warranty

SCS expressly warrants that for a period of one (1) year from the date of purchase, SCS products will be free of defects in material (parts) and workmanship (labor). Within the warranty period, a unit will be tested, repaired or replaced at SCS's option, free of charge. Call our Customer Service Department at 919-718-0000 (Sanford, NC) for a Return Material Authorization (RMA) and proper shipping instructions and address. Please include a copy of your original packing slip, invoice, or other proof of date of purchase. Any unit under warranty should be shipped prepaid to the SCS factory. Warranty replacements will take approximately two weeks. If your unit is out of warranty, call our Customer Service Department at 919-718-0000 (Sanford, NC) for a Return Material Authorization (RMA) and proper shipping instructions and address. SCS will quote repair charges necessary to bring your unit up to factory standards.

Warranty Exclusions

THE FOREGOING EXPRESS WARRANTY IS MADE IN LIEU OF ALL OTHER PRODUCT WARRANTIES, EXPRESSED AND IMPLIED, INCLUDING MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE WHICH ARE SPECIFICALLY DISCLAIMED. The express warranty will not apply to defects or damage due to accidents, neglect, misuse, alterations, operator error, or failure to properly maintain, clean or repair products.

Limit of Liability

Electronic ionizers use high voltage corona discharge and should not be used in or near flammable or explosive environments. In no event will SCS or any seller be responsible or liable for any injury, loss or damage, direct or consequential, arising out of the use of or the inability to use the product. Before using, users shall determine the suitability of the product for their intended use, and users assume all risk and liability whatsoever in connection therewith.

F.O.B. Point

Unless embodied in a written agreement signed by authorized officers of Desco Industries, Inc., the F.O.B. point for all products purchased from SCS will be the F.O.B. factory.

OUT OF WARRANTY REPAIRS

Field repair or unauthorized tampering of SCS brand products is not recommended and will nullify any and all warranties provided by DII. All SCS items to be repaired must be returned to the DII factory in Chino, California. SCS will quote repair cost upon receipt and inspection of product. Repaired product will include a 30 day warranty specific to repair work performed and parts used. A Return Merchandise Authorization number (RMA#) must be obtained from SCS for out of warranty repairs. A copy of the RMA must accompany the shipment. The RMA number must appear on the outside of returned cartons, and SCS has the right to refuse all return shipments which do not bear the RMA number or which are shipped freight collect. Customer is responsible for all freight and transportation charges.

SCS expressly warrants that for a period of 30 days from the date or repair or calibration, SCS repaired or calibrated products will be free of defects in material (parts) and workmanship (labor). Within this limited warranty period, a unit will be tested, repaired or replaced at SCS's option, free of charge. E-mail our Customer Service Department at Service@StaticControl.com, for a Return Material Authorization (RMA) and proper shipping instructions and address. Please include a copy of your original packing slip, invoice, or other proof of date of repair or calibration. Any unit should be shipped prepaid to the SCS factory.

Appendix B Sales & Service

Please go to our website: StaticControl.com for a complete list of our sales and service representatives and distributors located in the United States and throughout the world.

SCS Contact Information:

SCS 926 Industrial Drive Sanford, NC 27332

Telephone: (919) 718-0000

 Internet:
 StaticControl.com

 E-Mail:
 Service@StaticControl.com